



## TruckTag Frequently Asked Questions

### General

#### **1) What is the TruckTag program?**

The TruckTag program is a proactive effort by marine terminal operators in Los Angeles and Long Beach to meet U.S. Department of Homeland Security and U.S. Coast Guard guidelines requiring marine terminals to enhance their security measures. TruckTag uses RFID (Radio Frequency Identification) technology to meet these heightened security requirements without hindering the efficient flow of cargo through the Los Angeles and Long Beach ports.

#### **2) What exactly are TruckTags?**

Similar to E-ZPass and FasTrak automated systems, RFID tags installed on the truck's driver-side rearview mirror are automatically read at marine terminal gate entrances using specialized scanning antennas that validate the security clearance of the truck. As part of the system, the truck driver's commercial driver's license is checked to verify they are authorized by their truck company to enter the port facility on their behalf. Tag readers have been installed at most PierPASS member terminals in the two ports, and member terminals are working to have all gates equipped with tag readers by December.

#### **2) When will TruckTags be required?**

TruckTags will be required for all trucks entering and exiting the Los Angeles and Long Beach terminals beginning December 1, 2007.

#### **4) Who will monitor the trucks entering the terminals?**

Terminal operators in the Ports of Los Angeles and Long Beach have RFID card readers that authorize and log trucks entering the terminals.

#### **5) Why TruckTag? Why now?**

TruckTag has been implemented due to Federally-mandated security requirements, the need to automate security check-in, and for the provision of quick and secure check-in. PierPASS began implementing the TruckTag program in March 2006 and will continue to keep it simple by having all terminals use the same procedure.

#### **6) How does it work?**

The process requires four steps:

- a. Your truck arrives at the terminal
- b. An electronic reader will automatically read the TruckTag which is installed on your side mirror
- c. You insert your drivers license into a machine
- d. The machine will verify that you and your truck have authorized business at the terminal and you will be granted entry

**7) How do I get a TruckTag?**

Your trucking company will be responsible for registering through eModal and distributing your TruckTag to you.

**8) Is it mandatory I participate in the TruckTag program?**

Yes, as of December 1, 2007, all trucks entering and exiting the ports will be required to register with TruckTag. All trucking companies are required to participate.

**9) What will happen if I arrive without a TruckTag?**

If you arrive at the ports without a TruckTag, you and your truck will be processed through exception handling, which may include being denied access or processing via a trouble ticket.

**10) What is the cost? Where do I get a tag?**

Currently tags are free and may be obtained by logging onto [www.emodal.com](http://www.emodal.com) and selecting RFID Tag / More Information or / Request RFID Tag, then following the instructions.

**11) Where do I go if I have questions about registration and account maintenance?**

Go to eModal, [www.emodal.com](http://www.emodal.com), and follow the "Contact" link.

**12) What if I have questions or problems with my RFID hardware?**

Go to eModal, [www.emodal.com](http://www.emodal.com), and follow the "Contact" link.

**12) I want to register my trucking company for the program. Where do I go?**

Go to eModal, [www.emodal.com](http://www.emodal.com), and follow the "Contact" link.

**13) Is this technology safe for humans?**

Yes, the TruckTag technology is safe and has been used for many years. An example of this technology is the FasTrak system used on California freeways.

**14) Does TruckTag collect any new information about me?**

No. This system just automates current procedures.

**15) What happens if my TruckTag is removed from my truck after I install it?**

The device will become permanently disabled.